

Customer Service Group for testing of electrical and electronics products

SIRIM QAS International has recently established a Customer Service Group (CSG) to handle enquiries and applications for testing from customers from the electrical and electronic sector.

The Customer Service Group provides the following services:

- a) To handle enquiries on electrical and electronic testing and energy efficiency testing services.
- b) To assist clients in their submission of application for testing. This includes ensuring that all necessary documents and components submitted during application are complete.
- c) To update clients on the progress of testing of their products.
- d) To assist clients on interpreting and understanding their test reports.
- e) To liaise with clients in case of product failures during testing.
- f) To assist clients in meeting test, regulatory and/or country requirements.

If you have any technical enquiries on our electrical and electronic testing services or wish to submit your application for testing, please do not hesitate to visit our Customer Service Group (CSG) in Building 12, SIRIM Complex.

Contact us:

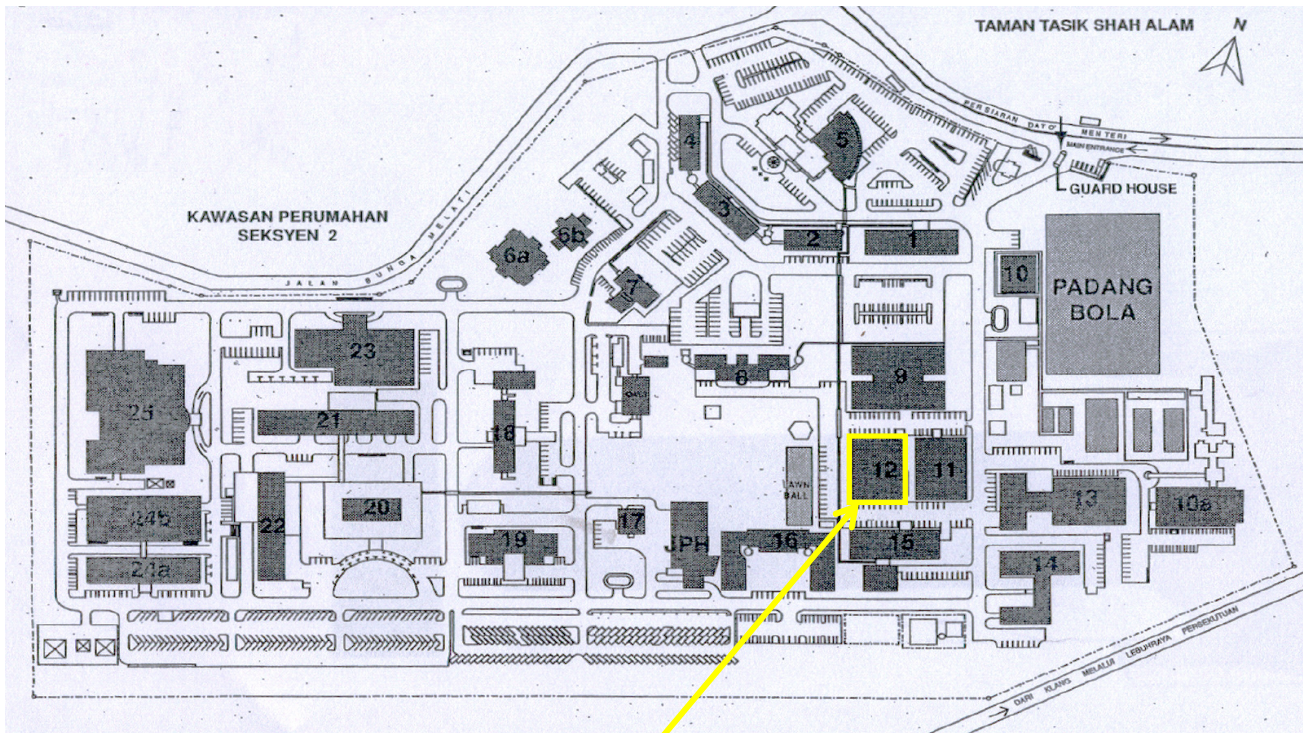
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Our Location:



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