



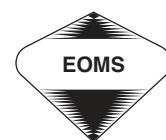
MANAGEMENT SYSTEMS FOR EDUCATIONAL ORGANISATIONS (EOMS)

Certification Scheme

*To support the development of competence through
teaching, learning or research, regardless of the type,
size or method of delivery*



BEST PARTNER FOR INNOVATION



SIRIM

ISO 21001



The ISO 21001- Management Systems for Educational Organisations is a specific requirement for an organisation that needs to demonstrate its ability to support the acquisition and development of competence through teaching, learning or research. It also aims to enhance the satisfaction of learners, other beneficiaries and staff through the effective application of its EOMS, including processes for improvement of the system and assurance of conformity to the requirements of learners and other beneficiaries.

The requirements specified in the standard are generic and intended to be applicable to any organisation that uses a curriculum to support the development of competence through teaching, learning or research, regardless of the type, size or method of delivery.

This standard can be applied to organisations which core business is not education, such as professional training departments.

+ Benefits

- Industry best practise: Quality of education is systematically improved.
- Increased customer satisfaction: The transparency of learning services is established.
- Sales and marketing advantages: The competitive ability of services increases.

- Demonstrates commitment to quality: The needs of the trainees to acquire a central role in the evaluation of services.
- Continuous improvement: Constant monitoring will improve the learning processes.
- Improve marketability: Business gains global visibility and public trust by ensuring the integrity and excellence of learning programmes.
- Reduce costs - Eliminates redundant services from process, hence, it will minimise potential reputational and monetary losses.

WHY SIRIM QAS?

SIRIM QAS is an internationally recognised conformity assessment body with decades of experience in providing certification, inspection and testing services to both local and international customers.

As a member of the International Certification Network (IQNet), it further enhances the acceptance and recognition of the certificates around the world and enable us to provide certification services globally.

We also gained acknowledgement from the leading accreditation bodies such as the Department of Standards Malaysia (STANDARDS MALAYSIA) and the United Kingdom Accreditation Service (UKAS). These accreditations not only demonstrate the competence of our personnel and the credibility of our certification processes but also ensure the international recognition of our certificates.

Certification Process:

- 1 Application
- 2 Stage 1 Audit
- 3 Stage 2 Audit
- 4 Approval Stage
- 5 Certificate Granted
- 6 Surveillance Audit
- 7 Recertification Audit



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YOUR NEXT STEP

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