

BY EMAIL

29 October 2019

Dear Valued Customer,

### NOTIFICATION ON SALES AND SERVICE TAX (SST) IMPLEMENTATION

Government of Malaysia has implemented Sales and Services Tax (SST) on 1 September 2018.

We have recently been informed by the Royal Malaysian Customs (Customs) that the testing, inspection and certification services provided by us may be subject to the 6% service tax. Having said that, we are appealing with Customs on the matter. Meanwhile, in compliance with Customs request, we will be imposing the 6% service tax on our billing to you pending a resolution of the matter with the authorities.

In the event that we obtain a favourable response from Customs that services are not subject to service tax, we will seek a refund with Customs and accordingly return the monies to you.

We apologize for any inconvenience caused. We thank you for your kind understanding and appreciate your continuous support.

Should you require further clarification on this matter, please contact us through [cserviceqas@sirim.my](mailto:cserviceqas@sirim.my) or call 03-55446400.

For and on behalf of  
**SIRIM QAS International Sdn. Bhd.**



**KHAIRUL MUPHINORA BT MAHIZAN**  
Senior General Manager  
Corporate Services Department



ISO/IEC 17021-1:2015 QS 02121999 CB 01  
ISO/IEC 17021-1:2015 EMS 17122002 CB 02  
ISO/IEC 17065:2012 PC 05102004 CB 01  
ISO/IEC 17021-1:2015 OSH 06122005 CB 01  
ISO/IEC 17021-1:2015 HACCP 05052008 CB 03  
ISO/TS 22003:2013 FBMS 23122006 CB 01  
MS ISO/IEC 17021:2011 FMC 10122009 CB 02  
MS ISO/IEC 27006:2011 ISMS 17022011 CB 01  
ISO/IEC 17021-1:2015 EnMS 03012014 CB 01  
ISO/IEC 17021-1:2015 MDQMS 30092015 CB 04  
ISO/IEC 17021-1:2015 GMP 09102015 CB 04  
ISO/IEC 17021-1:2015 MSPO 25072017 CB 05  
ISO/IEC 17024:2012 PS 09032017 CB 03

MS ISO/IEC 17025  
CALIBRATION / TESTING  
SAMM NO.085 SAMM NO.086  
SAMM NO.087 SAMM NO.219  
SAMM NO.735 SAMM NO.240  
SAMM NO.734 SAMM NO.377

MS ISO/IEC 17020  
MIBAS NO. 003

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