

Inspire a Culture of Wellness

WELLNESS SPA CERTIFICATION

ISO 17679:2016

The ISO 17679, Tourism and related services – Wellness Spa – Service Requirements establishes the service requirements of a wellness spa, the main supporting processes and the quality of service to be provided to the clients. It can be used by all types and sizes of wellness spas regardless of whether it is part of another activity – for example, accommodation facilities, fitness centres and hospitals.

Internationally recognised ISO 17679 provides a systematic guideline to Wellness Spas on how to operate in order to deliver a quality service standard and quality services to the customers, which result in a high-level satisfactory. However, it does not apply to medical spas and thalassotherapy centres.

Objectives of Seminar

- To provide an overview of Wellness Spa Standards.
- Understand the concept & principles involved in the Wellness Spa certification.
- To explain the key benefits of the scheme.
- Sharing experience on implementation of the Wellness Spa certification.

Who Should Attend

- SPA Operators.
- SPA Associations members.
- Hoteliers.
- Spa Therapist.
- Spa Managers & Executives

Contents

- Topic 1**
The Overview & The Beauty of Wellness Spa Certification.
- Topic 2**
Professionalism in the Spa Industry.
- Topic 3**
Licensing criteria in Wellness Spa.
- Topic 4**
Understanding Requirement on Wellness Spa Certification.

DATE

12 Feb 2020

TIME

9.00 am - 1.00 pm

FREE ADMISSION

Limited to 2 persons per company

VENUE

SIRIM Shah Alam,
Selangor.

Zuraidah Idris

03 - 5544 6823 / zraidah@sirim.my

Siti Sarah

03 - 5544 5027 / ssarah@sirim.my

General Line

03 - 5544 6400 / cserviceqas@sirim.my



WELLNESS SPA CERTIFICATION ISO 17679:2016

REGISTRATION FORM

Date: 12 Feb 2020 , Wednesday

Time: 9.00am - 1.00pm

Venue: SIRIM Shah Alam, Selangor

*Please email this form to zraidah@sirim.my or ssarah@sirim.my or fax to 03-5544 6787 before **3 feb 2020**

Company Name : _____ Company Registration No : _____

Company Address : _____

Contact Person : _____ Tel No : _____ H/P No : _____

Email : _____ Fax No : _____

Please indicate the nature of your business:

☐

Wellness Spa

☐

Government / Authority / GLC

☐

Consultant

☐

Association / NGO

☐

Others (Please specify) _____

Specific topics / interest from the seminar (if any):

No.	Participant Name	Tel No	Email
1.			
2.			

FREE ADMISSION

Terms and Conditions

Confirmation of reservation will be sent via email. Walk-in delegates will only be admitted on the basis of seat availability at the seminar. SIRIM QAS International reserves the right to amend or cancel the event due to circumstance beyond its control. In the event of such, SIRIM QAS International will provide an alternative arrangement to the delegates. Upon registration, you are deemed to have understood and agreed to the terms and conditions stated in this document.

Cancellation and Replacement Policy

Any cancelation must be received within 7 working days prior to the event. A substitute delegates are welcomed if substitution is received in writing before the event.