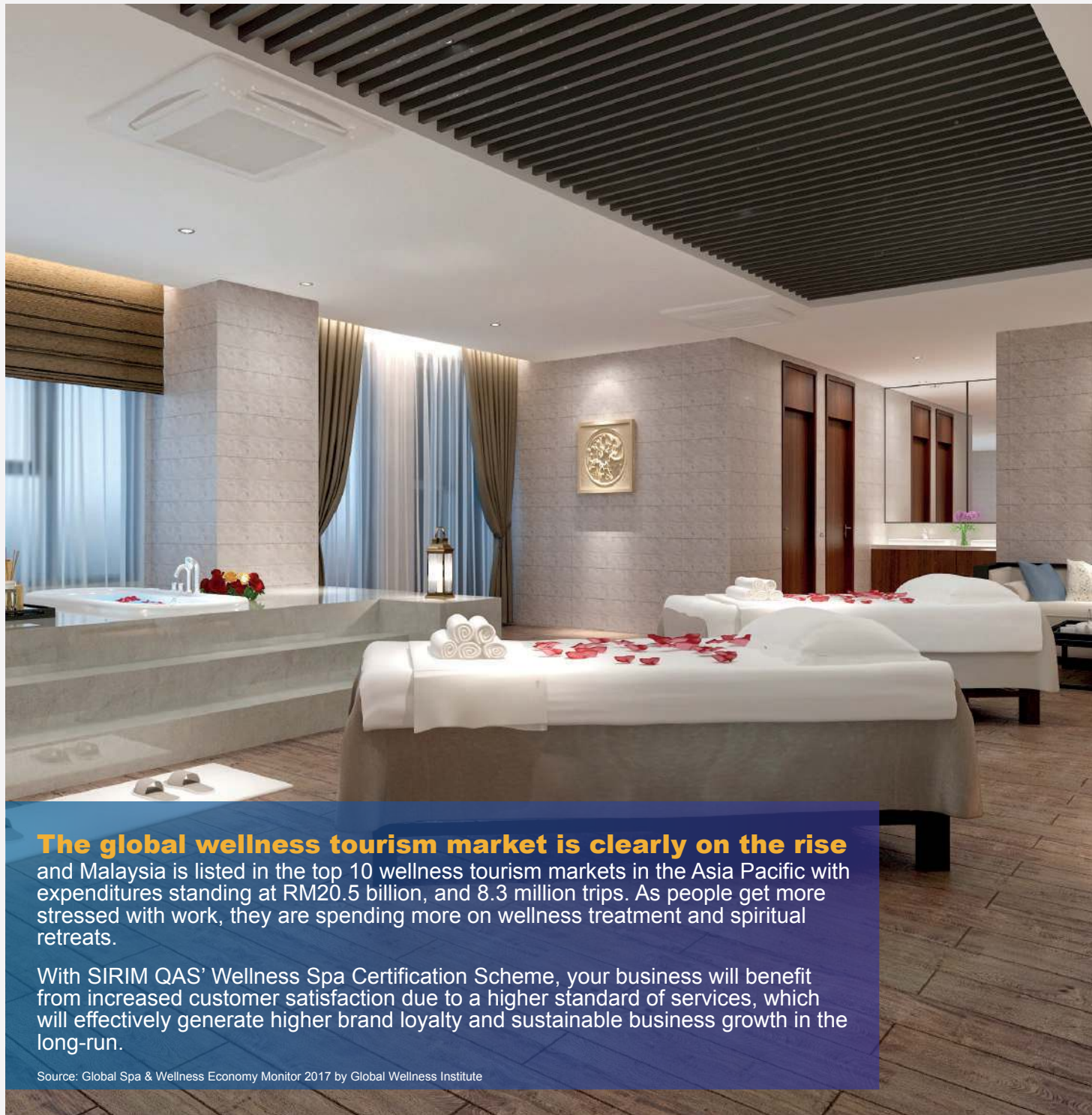


WELLNESS SPA

CERTIFICATION SCHEME

Boost your customer base with a premium quality spa experience



The global wellness tourism market is clearly on the rise and Malaysia is listed in the top 10 wellness tourism markets in the Asia Pacific with expenditures standing at RM20.5 billion, and 8.3 million trips. As people get more stressed with work, they are spending more on wellness treatment and spiritual retreats.

With SIRIM QAS' Wellness Spa Certification Scheme, your business will benefit from increased customer satisfaction due to a higher standard of services, which will effectively generate higher brand loyalty and sustainable business growth in the long-run.

Source: Global Spa & Wellness Economy Monitor 2017 by Global Wellness Institute



Helping You Through



SIRIM

ISO 17679

The Wellness Spa Certification Scheme by SIRIM QAS is based on the ISO 17679 standard, which establishes the service requirements and operating processes of a wellness spa. It sets the benchmark for delivering a high service standard of quality wellness services, which effectively enhances the service provider's brand credibility and increases customer confidence.

This certification scheme is suitable for all types and sizes of wellness spas, even those provided as an add-on service or facilities, such as hotels, fitness centres and health clubs. It does not cover any aspect of accommodation of F&B services, nor does it apply to medical spas and thalassotherapy centres.

Benefits

- + Boost customer satisfaction and brand loyalty with premium quality services, hygiene and safety of spa facilities provided.
- + Cultivate business competence by implementing ISO-standard requirement.
- + Elevate your brand reputation and credibility by complying with the international industry benchmark for wellness spa services and facilities.
- + Gain more business opportunities by supporting the Visit Malaysia campaign.
- + Fast-track recognition than spa-rating.

Certification Process:



Why SIRIM QAS?



SIRIM QAS is an internationally recognised conformity assessment body with decades of experience in providing testing, inspection and certification services to both local and international customers.

As a member of the International Certification Network (IQNet), it further enhances the acceptance and recognition of the certificates around the world and enable us to provide certification services globally.

We also gained accreditations from leading accreditation bodies such as the Department of Standards Malaysia (STANDARDS MALAYSIA) and the United Kingdom Accreditation Service (UKAS). These accreditations not only demonstrate the competence of our personnel and the credibility of our certification processes but also ensure the international recognition of our certificates.



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SAMM NO.735

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