



MANAGEMENT SYSTEMS FOR EDUCATIONAL ORGANISATIONS (EOMS)

CERTIFICATION SCHEME

**A Systematic Approach for Educational
Service Providers**



Inefficiencies can never be productive. For educational service providers, it can deter from quality learning content and delivery, and even turnover of staff. SIRIM QAS can help relieve pain points of learning and training providers with the ISO 21001 Management Systems for Educational Organisations.

Textbook for Success – ISO 21001 Management Systems for Educational Organisations (EOMS)



All formal and informal educational providers need to ensure that the right systems are in place to support quality learning outcomes. With the ISO 21001 Management Systems for Educational Organisations, you can assure customers of your ability to consistently deliver educational services that are relevant, up-to-date and meet the needs of the learners.

This standard assists educational organisations in establishing the necessary policies and procedures to ensure their products and services meet the needs and requirements of learners, academic & non-academic staff, regulators, and other customers. It focuses on the specific interaction between these interested parties and the educational organisation. It can be applied to all kinds of educational providers, regardless of type, size or method of delivery – such as pre-school, primary and secondary schools, colleges, universities, adult education, special education schools, training providers etc.

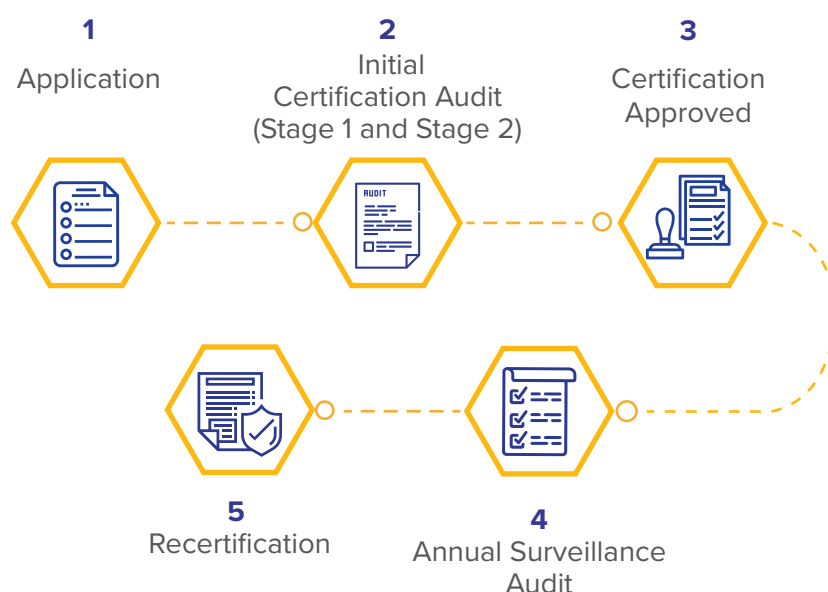
SIRIM QAS brings to the table our expertise in management system certifications and credible third-party audits. This certification is applicable for all kinds of education providers regardless of size, type and method and also extends to organisations whose core business is not education.

The educational organisation to integrate the EOMS with the existing Management System and national regulatory requirement in higher education institutions which is Malaysia Qualification Agency (MQA), Code of Practice for Programme Accreditation (COPPA) and Institutional Audit (COPPIA). By having MQA accreditation nationally, the educational organisation is recognised internationally, and EOMS is a management system to ensure the accreditation is successful.

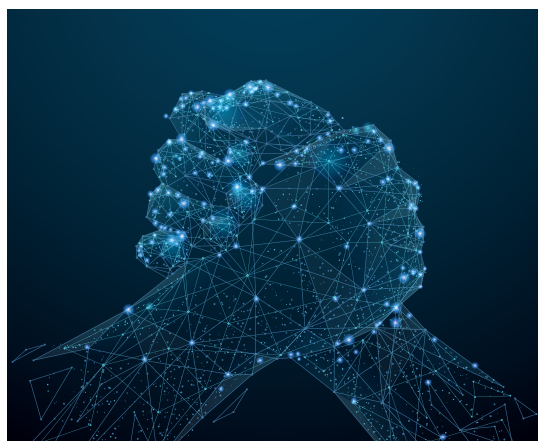
Why Get Certified

- Enhance the credibility of your learning services by consistently authenticating, updating and optimising your learning services.
- Improve marketability of learning services by showcasing your ability to build and support development of competence.
- Align the various elements of core processes within your organisation to improve effectiveness, efficiency and transparency.
- Deliver quality and customised services to learners and increase customer satisfaction.
- Inculcate a culture of continuous improvement in which learning processes are improved through continuous monitoring.

Certification Process



SIRIM QAS – Maturing with You



SIRIM QAS is an internationally recognised Conformity Assessment Body with years of experience in providing testing, inspection and certification services to both local and international customers.

As a member of the International Certification Network (IQNet), our certifications are recognised globally. We are also accredited by leading accreditation bodies such as the Department of Standards Malaysia (STANDARDS MALAYSIA) and the United Kingdom Accreditation Service (UKAS), demonstrating the credibility, competence and transparency of our certification process.

Our years-long pursuit of dedicated service marks our commitment to deliver certification standards that elevate your organisation to the next level.

For more information, contact us at:



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