

SIRIM QAS INTERNATIONAL SDN. BHD.

MANAGEMENT SYSTEM CERTIFICATION

Current Developments & New Services

WHAT IS
MANAGEMENT SYSTEM?


ISO

WHO IS ISO?

International Organization for Standardization

FORMATION
23 February 1947

WEBSITE
www.iso.org

TYPE
NGO

NO. OF STANDARDS
Over 18,000

PURPOSE
International standardization

ISO
International Organization for Standardization

HQ
Geneva, Switzerland

9001
Unique ID number

MEMBERSHIP
163 countries

2015
Year it was published



STANDARDS

STANDARDS

Documented **agreements** containing technical specifications or precise criteria **to be used consistently** as a guideline of characteristics, to ensure that materials, products, processes and services are fit for their intended purpose.

TYPE OF STANDARDS

Terminology / Fundamental Standards

Dimension and Measurement Standards

Organization / Management System Standards

Test Method & Analysis Standards

Performance / Specification

WHAT IS A MANAGEMENT SYSTEM

A set of important business tools

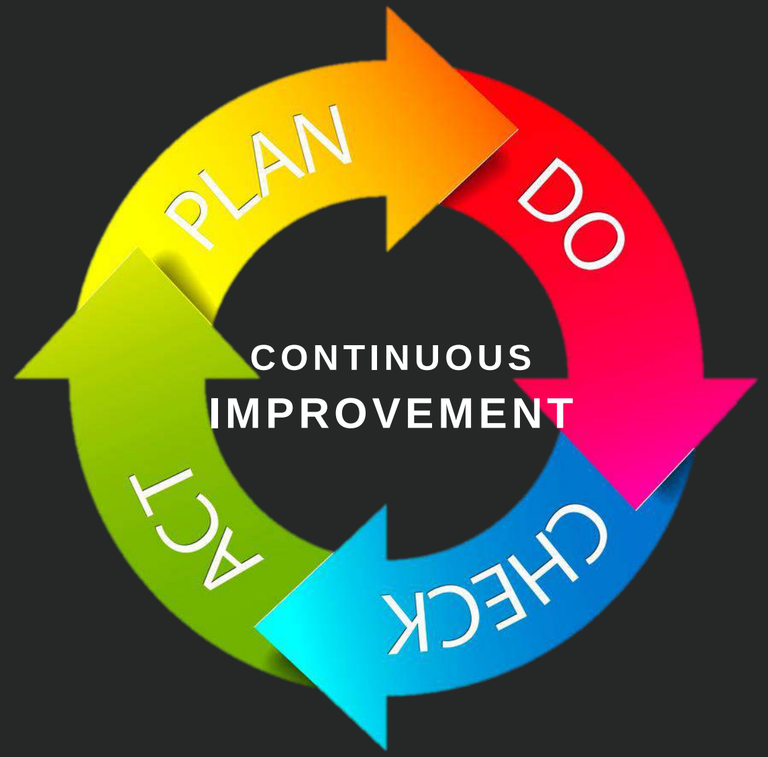
Formal or informal

A necessity for business success

A coordinated, integrated method for managing business processes

Standardized or customized

WHAT IS A MANAGEMENT SYSTEM



The short answer

Plan what you do
(documentation)

Do what you plan
(implantation)

Prove what you do
(records)

Review and improve
(continuous improvement)

FOCUS OF MANAGEMENT SYSTEM



Purpose is to assist in defining business processes

Establish accountability

Provide framework for performance enhancement

Define how processes are accomplished

Provide framework for meaningful measurement of performance

Establish boundaries for controlled growth



OUR SERVICES

OUR SERVICES

SIRIM

QUALITY MANAGEMENT SYSTEM CERTIFICATION

ISO 9001:2015
ISO 13485:2016
MS 1900:2014
IATF 16949:2016



OUR SERVICES

ENVIRONMENTAL SYSTEM
SIRIM

ENVIRONMENTAL MANAGEMENT SYSTEM CERTIFICATION

ISO 14001:2015





OH&S SYSTEM
SIRIM

OCCUPATIONAL HEALTH & SAFETY MANAGEMENT SYSTEM CERTIFICATION

ISO 45001:2018
OHSAS 18001:2007 (valid till Mar’ 21)
MS 1722:2011 (valid till Mar’ 21)

OUR SERVICES

ISMS
SIRIM

INFORMATION SECURITY MANAGEMENT SYSTEM CERTIFICATION

ISO/IEC 27001:2013





ITSMS
SIRIM

IT SERVICE MANAGEMENT SYSTEM CERTIFICATION

ISO/IEC 20000-1:2011

OUR SERVICES

BUSINESS CONTINUITY

SIRIM

BUSINESS CONTINUITY MANAGEMENT SYSTEM CERTIFICATION

ISO 22301:2012





FOOD SAFETY SYSTEM

SIRIM

FOOD SAFETY MANAGEMENT SYSTEM CERTIFICATION

ISO 22000:2018

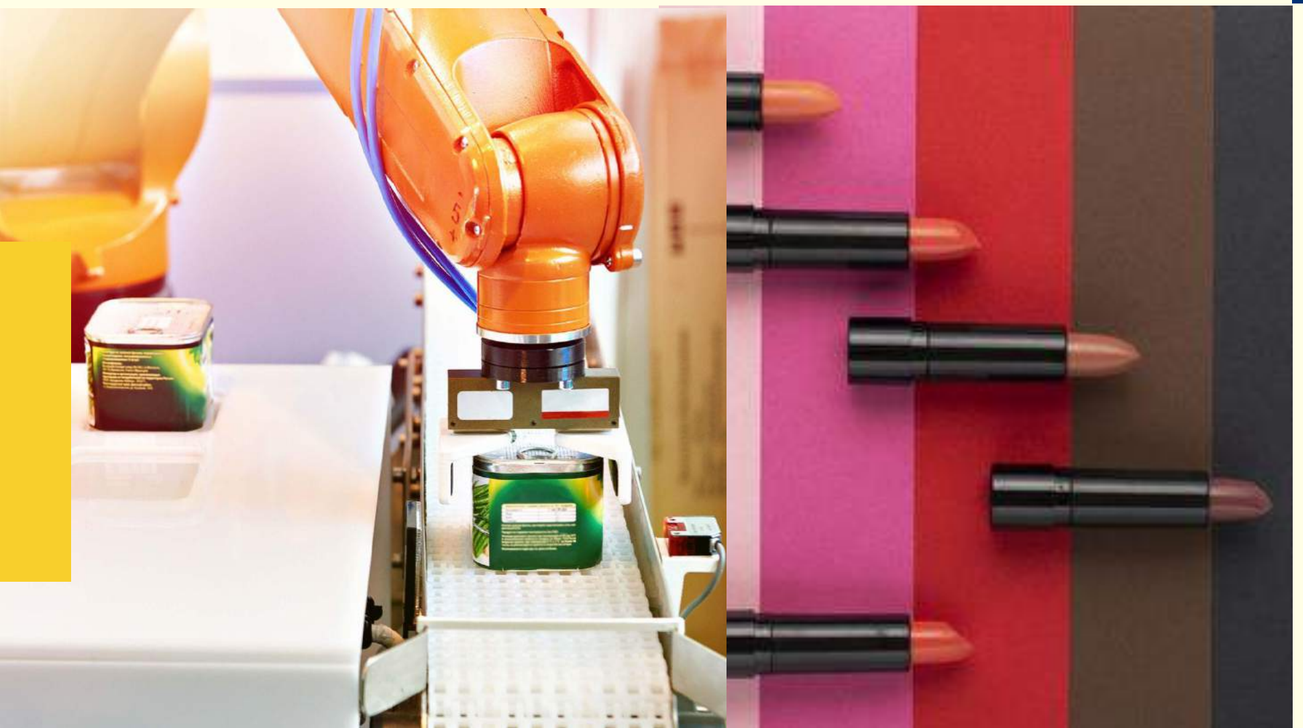
OUR SERVICES

SIRIM

HAZARD ANALYSIS AND CRITICAL CONTROL POINT (HACCP) CERTIFICATION

MS 1480:2007





SIRIM

SIRIM

GOOD MANUFACTURING PRACTICE (GMP) CERTIFICATION

MS 1514:2009 (food)
ISO 22716:2007 (cosmetics)

OUR SERVICES

FOREST MANAGEMENT
SIRIM

FOREST MANAGEMENT SYSTEM CERTIFICATION

Natural Forest
Forest Plantation





CHAIN-OF-CUSTODY
SIRIM

CHAIN OF CUSTODY CERTIFICATION (FOR FOREST-BASED PRODUCTS)

PEFC
FSC (collaboration with SCS)

OUR SERVICES

QUALITY SYSTEM

SIRIM

CONFORMITY ASSESSMENT FOR MEDICAL DEVICE INDUSTRY

- ISO 13485:2016
- Good Distribution Practice for Medical Device
- Medical Device – Product Verification
- Medical Device – Full Conformity Assessment





OUR SERVICES

RSPO
SIRIM

ROUNDTABLE ON SUSTAINABLE PALM OIL (RSPO)

RSPO Principles and Criteria (P&C)
RSPO Supply Chain Certification





MSPO
SIRIM

MALAYSIAN SUSTAINABLE PALM OIL (MSPO)

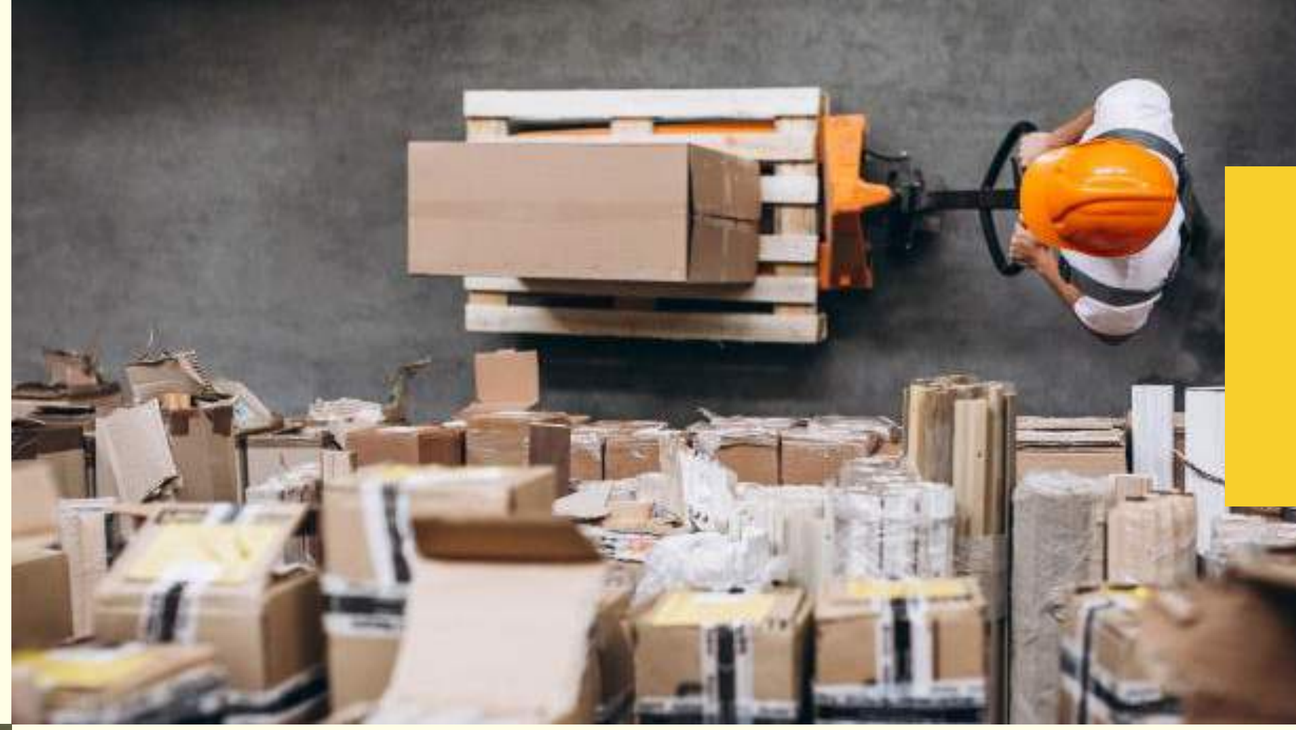
MS 2530-2:2013
MS 2530-3:2013
MS 2530-2:2013
MSPO Supply Chain Certification Standard

OUR SERVICES

SUPPLY CHAIN SECURITY
SIRIM

SUPPLY CHAIN SECURITY MANAGEMENT SYSTEM CERTIFICATION

ISO 28000:2007





ROAD TRAFFIC SAFETY
SIRIM

ROAD TRAFFIC SAFETY MANAGEMENT SYSTEM CERTIFICATION

ISO 39001:2012

OUR SERVICES

ASSET MANAGEMENT

SIRIM

ASSET MANAGEMENT SYSTEM CERTIFICATION

ISO 55001:2014





OUR SERVICES

ENERGY MANAGEMENT SYSTEM CERTIFICATION

ISO 55001:2018





CARBON FOOTPRINT

ISO 14067:2018 (products)
ISO 14064-1:2018 (organizational)



NEW SERVICES

NEW SERVICES

ANTI-BRIBERY
SIRIM

ANTI-BRIBERY MANAGEMENT SYSTEM

ISO 37001:2016





CUSTOMER CONTACT CENTRE
SIRIM

CUSTOMER CONTACT CENTRE MANAGEMENT SYSTEM CERTIFICATION

ISO 18295-1:2017
ISO 18295-2:2017

NEW SERVICES

EDUCATION ORGANIZATION MANAGEMENT SYSTEM CERTIFICATION

ISO 21001:2018





LEARNING SERVICE PROVIDER CERTIFICATION

ISO 29993:2017

NEW SERVICES

MUSLIM FRIENDLY

SIRIM

MUSLIM FRIENDLY HOSPITALITY CERTIFICATION

MS 2610:2015





WELLNESS SPA

SIRIM

WELLNESS SPA CERTIFICATION

ISO 17679:2016

NEW SERVICES

FACILITY MANAGEMENT
SIRIM

FACILITY MANAGEMENT SYSTEM CERTIFICATION

ISO 41001:2018





SECURITY OPERATIONS
SIRIM

PRIVATE SECURITY OPERATIONS MANAGEMENT SYSTEM CERTIFICATION

ISO 18788:2015

NEW SERVICES

4R2S

SIRIM

4R2S MOTOR VEHICLE AFTERMARKET CONFORMITY ASSESSMENT

MS 2696 Services & spare (2S)

MS 2697 Repair, reuse, recycle & remanufacture for parts and components (4R)




SUSTAINABLE DEVELOPMENT GOALS
17 GOALS TO TRANSFORM OUR WORLD
1 NO POVERTY
2 ZERO HUNGER
3 GOOD HEALTH AND WELL-BEING
4 QUALITY EDUCATION
5 GENDER EQUALITY
6 CLEAN WATER AND SANITATION
7 AFFORDABLE AND CLEAN ENERGY
8 DECENT WORK AND ECONOMIC GROWTH
9 INDUSTRY, INNOVATION AND INFRASTRUCTURE
10 REDUCED INEQUALITIES
11 SUSTAINABLE CITIES AND COMMUNITIES
12 RESPONSIBLE CONSUMPTION AND PRODUCTION
13 CLIMATE ACTION
14 LIFE BELOW WATER
15 LIFE ON LAND
16 PEACE, JUSTICE AND STRONG INSTITUTIONS
17 PARTNERSHIPS FOR THE GOALS
SUSTAINABLE DEVELOPMENT GOALS

SUSTAINABLE DEVELOPMENT GOALS

17 GOALS TO TRANSFORM OUR WORLD

1 NO POVERTY
ISO 9001
ISO 14001
ISO 37001

2 ZERO HUNGER
ISO 14001
ISO 22001
ISO 37001

3 GOOD HEALTH AND WELL-BEING
ISO 13485
ISO 37001
ISO 39001
ISO 45001

4 QUALITY EDUCATION
ISO 14001
ISO 21001
ISO 29993

5 GENDER EQUALITY
ISO 45001

6 CLEAN WATER AND SANITATION
ISO 14001
ISO 22301
ISO 55001

7 AFFORDABLE AND CLEAN ENERGY
ISO 14001
ISO 22301
ISO 50001
ISO 55001

8 DECENT WORK AND ECONOMIC GROWTH
ISO 22301
ISO 28000
ISO 45001
ISO 55001

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE
ISO 9001
ISO 22301
ISO 28000
ISO 45001

10 REDUCED INEQUALITIES
ISO 13485
ISO 21001
ISO 37001
ISO 45001

11 SUSTAINABLE CITIES AND COMMUNITIES
ISO 21001
ISO 22301
ISO 28000
ISO 50001

12 RESPONSIBLE CONSUMPTION AND PRODUCTION
ISO 9001
ISO 39001
ISO 50000

13 CLIMATE ACTION
ISO 14001
ISO 37001
ISO 50001
ISO 55001

14 LIFE BELOW WATER
ISO 9001
ISO 14001
ISO 37001

15 LIFE ON LAND
ISO 14001

16 PEACE, JUSTICE AND STRONG INSTITUTIONS
ISO 18788
ISO 21001
ISO 45001

17 PARTNERSHIPS FOR THE GOALS

SUSTAINABLE DEVELOPMENT GOALS


WANT TO GET
CERTIFIED?

WHY SIRIM QAS INTERNATIONAL?

- Market leader in Malaysia
- Over 30 years of experience
- Backed by competent professionals
- Services covering wide range of economic activities
- National and international accreditations and recognitions

CERTIFICATIONS ISSUED

ISO 9001	> 2,700
ISO 14001	> 590
ISO 45001 / OHSAS 18001	> 440
ISO/IEC 27001	> 230
GDPMD	> 200
HACCP	> 140



SIRIM QAS INTERNATIONAL

CERTIFICATE

SIRIM QAS International Sdn. Bhd. hereby certifies that

XXXXX SDN. BHD.
JALAN XXX
TAMAN XXX
40000 SHAH ALAM
SELANGOR DARUL EHSAN
MALAYSIA

has implemented a Quality Management System complying with

ISO 9001:2008
Quality Management Systems – Requirements

Scope of Certification

XXXXXXXXX XXXXXXXXX XXXXXXXXX

Issue date : XX XXXXX 20XX
Validity period : XX XXXXX 20XX - XX XXXXX 20XX
Certification No. : AR XXXX

Khalidah Mustafa
Managing Director
SIRIM QAS International Sdn. Bhd.

Dato' Ir. Hj. Yahaya Ahmad
Chairman
SIRIM QAS International Sdn. Bhd.

OUR CLIENTS


PUBLIC BANK
UMW
Continental
PANTAI Holdings Berhad
SAMSUNG
malaysia AIRLINES
Sime Darby
PROTON
PETRONAS
MRT CORP
GAMUDA
Hong Leong Group
ccm
IJM
CIMB GROUP
NSL Eastern Pretech
DiGi
SUNWAY
Globetronics Technology Bhd
JPN
IOI GROUP
SESB
TOP GLOVE
TENAGA NASIONAL BERHAD
Genting Group
Shell
JKR
DENSO
TEXCHEM GROUP
LAFARGE Building better cities
DRB-HICOM
KPTM KOLEJ POLY-TECH MARA
Great Eastern Life is Great
PROSONIC
Tradewinds Corporation Berhad
CIDB MALAYSIA
Linde
PJ DEVELOPMENT HOLDINGS BERHAD
Southern Steel
Gardenia
MRCB
ShinEtsu S.E.H. Malaysia Group
POS MALAYSIA
GENTING
YTL SINCE 1955
ACM
IndahWater
DIALOG
PPB GROUP BERHAD
Scomi
Amtek
HITACHI Inspire the Next
MITSUBISHI
MATTEL
ZOO NEGARA Malaysian Zoological Society
Panasonic
prasarana
INGRESS
UEM
SHANGRI-LA
kaneka
SHARP
MALAYSIA AIRPORTS
KEMENTERIAN PENDIDIKAN MALAYSIA

INTERNATIONAL CLIENTS



ACCREDITATIONS & RECOGNITIONS

SIRIM QAS International's accreditations by local and international bodies demonstrate its high degree of **competency**, impartiality and credibility in the area of conformity assessment.

Our certification services are carried out in accordance with international standards.

INTERNATIONAL CERTIFICATION NETWORK

DQS is member of:

IQNet

THE INTERNATIONAL CERTIFICATION NETWORK



THANK YOU



SIRIM QAS INTERNATIONAL